Pavryn

Accessibility statement

Version 1, in effect from 19 November 2026.

This statement covers Pavryn Learn at app.pavryn.com and our website at pavryn.com. It was prepared on 18 November 2026. Pavryn Learn is built to the WCAG 2.2 AA accessibility standard. Below is what that means in use, the adjustments your council can make for you, and how we test it.

What you can expect

- **Any device.** Pavryn Learn works in a web browser on a phone, a tablet or a computer. There is nothing to install.
- **Zoom and small screens.** Pages reflow down to a width of 320 pixels without scrolling sideways.
- **Keyboard.** Controls show a visible focus mark, including when your device's high-contrast colours are on.
- **Light, dark and your device's colours.** You can choose light or dark, or follow your device.
- **Less movement.** Where your device asks for reduced motion, Pavryn Learn follows it.
- **Video.** Every video has captions and a complete text version. The text version includes a description of what is shown.
- **Charts.** Each chart in Reports has the same figures in a table behind "Show as a table", and the report downloads as a CSV file.
- **Certificates.** A certificate is a tagged PDF with real text, not a picture of text.

How we test

- Before each release: automated accessibility scans of the product's pages and of the website, at a computer's width and a phone's.
- Also before each release: that focus marks are visible, in ordinary and in high-contrast colours, and that no page scrolls sideways at narrow widths.

Your council's own statement

A council publishes its own accessibility statement for its own website and services. This statement is ours, for the service we supply.

Adjustments your council can make for you

- **Text only, if you cannot use video.** Your council's Learn administrator can set your account to text only. You then complete each video step by reading its complete text version, which includes a description of what is shown, and confirming that you have read it.
- **Exemptions from two optional rules.** A council can choose to pause a video when the learner moves to another window, and to turn off copying and pasting in a course. Either can get in the

way of a second screen, a screen magnifier, dictation software or another assistive tool. The Learn administrator can exempt any person from either rule.

- **No reason is recorded.** Pavryn Learn records that an adjustment is in place for you, and who made it and when. It does not ask for or keep the reason.

To ask for an adjustment, speak to your council's Learn administrator, usually the person who manages training.

Tell us about a problem

If something in Pavryn Learn or on our website does not work for you, email hello@pavryn.com. Say what you were trying to do, the page, and the device and any assistive technology you use. We will reply within five working days.

If you are learning through your council, you can also tell its training administrator, who can contact us for you.

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